

## Toner low or empty? Contact SOTA for spares

Before replacing an **empty** toner cartridge (if you have a spare) try the following

1. Open the toner bay door as far back as possible  
*Do not close the door unless instructed otherwise*
2. Press two buttons simultaneously: **CANCEL X** and **BACK**  
*If button access is difficult, move printer to floor*
3. Release two buttons and quickly press **BACK** button again  
*If nothing happens, close door, open it and try again*
4. Use touch screen to tap **only** the **empty** colour ending in **".HC"**  
*K.TNR.HC = Black, C = Cyan, M = Magenta, Y = Yellow*
5. Tap **Yes**, close toner bay door and wait for printer to process  
*If Toner Reset menu doesn't close, press **BACK** button*
6. Try printing; if you still can't, replace empty toner with spare